

ALEXANDRA  
PALACE

- Ice Rink -

# Visual Journey

What to expect when you visit Ally Pally Ice Rink

# Welcome to Alexandra Palace

Alexandra Palace Ice Rink provides a stunning location for family ice skating, professional ice skating lessons or for those simply looking to ice skate for fun!

**This is what the Palace looks like from the outside. The Ice Rink is located on the South Terrace.**



**The Ice Rink entrance is in the East Court, there is a step-free access ramp on the right-hand side of the doors.**



**As you enter the East Court, the Ice Rink entrance is in the far-left hand corner.**



# Entering the Ice Rink

Enjoy ice skating all year round at London's most iconic Ice Rink.

**At the Ice Rink reception desk you can show your ticket or purchase tickets and enquire about any further information regarding the Ice Rink here with the team.**



**At the end of the lobby you will see a large door, this is the entrance to the Ice Rink itself. The Ice Rink has completely step free access.**





# The Ice Rink

The Ice Rink is consistently at a cold temperature, please remember to wear suitable clothing on the ice.

**You are now inside the Ice Rink, feel free to take in the atmosphere.**



**Follow the Ice Rink round and you will find the entrance to the skate hire.**



**Down the Skate Hire hallway on the left you will find the skate hire reception**



# Getting onto the ice

Take care when walking with skates on, please do not run.  
Speak to staff members if you would like any assistance.

**Follow the path to the entrance of the Ice Rink. Please take care as the floor may be wet.**



**Once on the ice you will be able to move around the outside of the rink freely, for the safety of yourself and others please follow the allocated direction.**





# Whilst out on the ice

At peak times the Ice Rink can get very busy with many people and children on the Ice. You can exit the ice whenever you would like.

**There will always be staff on the ice to ensure your safety and enjoyment during your skate session. Some areas may be sectioned off at any given time.**



**There is a raked (raised) seating area so you can enjoy the view whilst taking a break or spectating.**



**There are stairs to access the gallery seats, please speak with a member of staff if you need assistance.**



# Accessibility at the Ice Rink

Ally Pally Ice Rink is access friendly with multiple accessible toilets and features including step free wheelchair access to the rink.

**If you require ramp access to the ice please speak to a member of the team who will be happy to assist.**



**The Ice Rink has accessible toilets on both sides of the rink.**



**Our staff are trained to assist with any access customers so feel free to ask for any assistance throughout your visit.**





# Refreshments

We have our own Ice Rink Café on-site. As a friendly reminder, food and drink cannot be brought into the Ice Rink without prior arrangement.

**5 star café is located in the East Court, serving hot and cold drinks as well as selling a range of food options.**



**There is plenty of seating in the East Court, please note you are not aloud to wear your skates in this area.**





**We hope you enjoy your skate.**

**Please enjoy your time on the ice, stay safe and say hi to the team.**

**For our young skaters we have a range of skating aids available to purchase. Please see the Ice Rink Team for further information.**



**Team Ally Pally are here to ensure you have the best experience during your visit, please come and say hi and let us know if we can be of any assistance.**



**Have a great time at Ally Pally.**





**For further information please visit our website  
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