

Organisation supported	Grant 2011/12	Activities provided	Outputs achieved to-date (Dec 2011)	Proposed Grant Allocation 2012/12
Leeds CAB	£748,440	<p>Leeds CAB provides advice services across Leeds and specialist advice in debt, employment, and welfare benefits. There are four community bureau in Crossgates, Morley, Otley and Pudsey, and outreach services, including GP surgeries (NHS funded), home visiting (ASC funded), and Children's Centres (currently CS funded). The bureau provides volunteering opportunities with training.</p> <p>Client numbers have increased over the past few years due to recruiting and training more volunteers and as demand for services increase.</p>	<ul style="list-style-type: none"> <li>▪ Total Client Contacts across all Bureau = 14,035 (82% of all year target)</li> <li>▪ Total number of Enquiries across all Bureau = 25,236 (89% of all year target)</li> <li>▪ Asian Women's Outreach Service Client Contacts = 238 (79% of all year target)</li> <li>▪ Asian Women's Outreach Service Enquiries = 539 (90% of all year target)</li> <li>▪ City Wide specialist in Debt &amp; Welfare Client Contact = 354 (79% of all year target)</li> <li>▪ City Wide specialist in Debt &amp; Welfare Enquiries = 351 (78% of all year target)</li> <li>▪ New volunteer recruited = 54 (77% of target)</li> <li>▪ Volunteers completed training = 47 (94% of target)</li> <li>▪ Social Policy Evidence submitted = 302 (76% of target)</li> <li>▪ Telephone calls answered = 930 (27%)</li> </ul>	£726,725
Chapelton CAB	£343,959	<p>The main focus of work is within the Chapel Allerton and Gipton and Harehills wards. The bureau provides generalist advice and specialist sessions relating to debt, welfare benefits, employment and immigration. It operates advice surgeries at GP surgeries and within Children's Centres. Key activities also include the training of volunteers.</p>	<ul style="list-style-type: none"> <li>▪ Client starting new enquiries = 2621 (75% of target)</li> <li>▪ Total Client Contacts = 6,826 (68% of target)</li> <li>▪ Third Party Contacts = 1994 (44% of target)</li> <li>▪ Social Policy Returns = 166 (166% of target)</li> <li>▪ Volunteers recruited = 43 (86% of target)</li> <li>▪ Volunteers trained = 44 (176% of target)</li> <li>▪ Financial gains for clients = 873,141 (116% of target)</li> </ul>	£334,062

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Law Centre	£169,915	The Law Centre provides advice and representation in social welfare law. The centre is run by solicitors who are trained and specialise in particular areas – immigration, asylum, housing, mental health, welfare benefits and family law. These services can often extend deeper into the litigation environment and as such can represent clients in all courts and tribunals.	<ul style="list-style-type: none"> <li>▪ Telephone enquiries = 4383 (target exceeded)</li> <li>▪ Number of people helped by face to face advice = 1788 (target exceeded)</li> </ul>	£164,987
Total	£1,262,314			£1,225,784