

# ST. IVES HOCKEY CLUB DEVELOPMENT PLAN 2011-2015

## **Executive Committee 2011/2012**

Chairman M Forsdick
Secretary S di Lustro
Treasurer J Foxcroft

Men's Section Representative K Shah
Ladies Section Representative V Leighton
Junior Section Representative M Clinton

Club Coach Helen Clarke

## **Correspondence Address**

C/o One Leisure St Ives Outdoor Complex, California Road, St Ives, Cambridgeshire, PE27 6SJ

#### Website

www.stiveshockeyclub.co.uk

## **Home Fixtures Venue**

One Leisure St Ives Outdoor Complex, California Road, St Ives, Cambridgeshire, PE27 6SJ

## References

- A. SIHC Roles and Responsibilities for Volunteers
- B. SIHC Executive Committee Meeting Dates 2011/2012 Season
- C. SIHC League representation 2012/213 Season
- D. SIHC Financial Policy Club Subscriptions and Match Fees
- E. SIHC Qualification Training Guide
- F. SIHC In Year Priorities and Objectives

## **RECORD OF AMMENDMENT**

	Topic/Description	Page	Authority
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#### HISTORICAL BACKGROUND OF ST. IVES HOCKEY CLUB

The Club was formed by the full merger of the St Ives Junior Hockey Club, St Ives Ladies Hockey Club, St Ives Men's Hockey Club, and the St Ives Mixed Hockey Club, through the adoption of the St Ives Hockey Club Constitution dated 1<sup>st</sup> May 2004.

Prior to this, the Men played as Huntingdon Hockey club which was formed in 1932 with the ladies playing as St. Ives Ladies, foundation date unknown.

The Club has experienced both prosperous as well as lean spells across the teams which has resulted in its current status of a well supported family oriented club. It is a testament to the committee, players and supporters of the Club that have ensured its survival whilst other clubs around are finding it difficult to attract members.



#### **VISION**

To provide opportunities to everyone in the local community to participate in hockey whatever their ability or aspirations

#### **St Ives Hockey Club Ethos**

St Ives Hockey Club (SIHC) is a community driven Club who strive to provide opportunities for everyone in the local community to participate in hockey, whether it be as a player, coach, official or volunteer helper.

The Club is developing a strong junior platform offering opportunities for young people to learn the skills, train and play for fun or competitively. The Club also endeavours to provide the opportunity for the adult players to compete at a variety of levels commensurate with their ability. SIHC has a good social base for all members to enjoy ranging from Club barbecues through to formal dinner nights.

#### Commitment

SIHC is committed to its vision and its underpinning ethos to all members both current and future

#### Excellence

The Club is committed to providing the best possible environment for both on and off field development and sustainability

#### **Teamwork**

SIHC members are team players and do whatever it takes to achieve both team and Club goals. All members have the TEAM approach; **T**ogether **E**veryone **A**chieves **M**ore

## Coaching

SIHC is dedicated to providing help to both current and future coaches to ensure that members improve their abilities and achieve their goals. They provide a safe and supportive environment from which hockey is delivered in a safe and friendly manner within the local community.

## <u>Fun</u>

SIHC is keen to deliver an atmosphere of fun and enjoyment in all of the activities that they conduct



### **Club Management**

In accordance with the St Ives Hockey Club Constitution the Club is managed by a Management Team; consisting of, as a minimum, Chairman, Treasurer, Secretary, Club Welfare Officer, Communications Officer, Web Master, Men's Section Representative, Ladies Section Representative, Junior Section Representative, Ladies Fixtures Secretary and Men's Fixtures Secretary all of whom are elected at the Annual General Meeting and who hold office for 12 months.

This Management Team oversees the operational management of the Club along with any other officers elected at the AGM. In order not to make the committee too ineffective St Ives Hockey Club have decided to separate the committee into effective working groups to ensure the smooth running of the club These working groups are :

- 1. An Executive Committee consisting of Chairperson, Secretary, Treasurer, Men's Section Representative, Ladies Section Representative, Junior Section Representative, Mixed Representative, Head Coach and Communications Officer which meet every 4 6 weeks.
- 2. A General Working Committee, consisting of all the above plus other required officers as elected at the AGM which meet every 8-12 weeks. The General Working Committee meetings are convened directly after an Executive Committee meeting to reduce time, and
- 3. A selection committee consisting of Ladies Fixtures Secretary, Men's Fixtures Secretary. Umpire Liaison Officer, Men's Section Representative, Ladies Section Representative and Team Captains which meets every week during the season.

An organisational chart of St Ives Hockey Club can be found in Reference A.

For Planning and organisational purposes Executive Committee meetings are planned at the beginning of each season. A list of St Ives Executive Committee Meeting Dates can be found at Reference B.



### Where Are We Now

#### **Facilities**

St Ives Hockey Club plays all of its home fixtures at the One Leisure St Ives Outdoor Complex, California Road, St Ives, Cambridgeshire, PE27 6SJ. The facility is run by Huntingdonshire District Council (Hunts DC) and consists of a single, sand based pitch with changing facilities and refreshment bar. Only having one pitch available for matches games are staged over the whole day with the Men's and Ladies having push pack priority over other teams. Times are allocated by the Fixtures Secretary after liaison with the centre staff. A good working relationship has been developed with Hunts DC ensuring that St Ives Hockey Club get primacy on Saturday bookings during the season.

#### Membership

The Club is proud of its size considering the close proximity of other well established Hockey Clubs including Peterborough Hockey Club, Cambridge City Hockey Club and Bedford Hockey Club all of who play a higher standard and more diverse range of hockey levels therefore attracting larger numbers to their clubs. Also, the Ladies Section of the Club has to compete with another local Ladies Team in Huntingdon Ladies Hockey Club, however, this has not reduced the number of females joining. St Ives Hockey Club has a good junior programme which it is developing to ensure sustainability of all of its teams throughout the club.

The club is currently comprised of the following makeup

	Players *		Offic	ials *	Coac	hes *	Volun	teers *
	М	F	М	F	М	F	М	F
5 yrs – 10 yrs	33	24						
11 yrs – 15 yrs	33	28						
16 yrs – 18 yrs	16	12						
19 yrs – 21 yrs	8	4						
22 yrs – 30 yrs	14	15	1		2	3		
31 yrs – 39 yrs	20	9	4		2	1		3
40 yrs – 45 yrs	7	2	2		3			3
45 yrs +	20	13	5	5	6	3		1

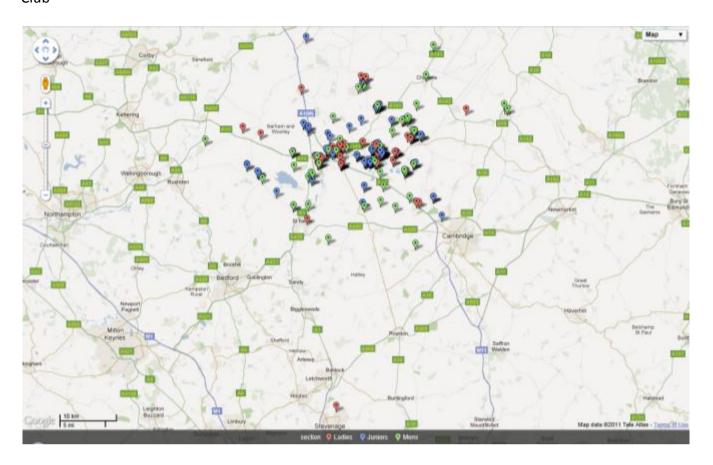
Players – Club members actively playing for SIHC having paid their annual subscriptions

Officials – Members associated with SIHC who actively officiate fixtures

Coaches – Qualified staff including sports leaders who actively support the delivery of coaching sessions Volunteers – Anyone who actively supports the club but is not included in the previous columns



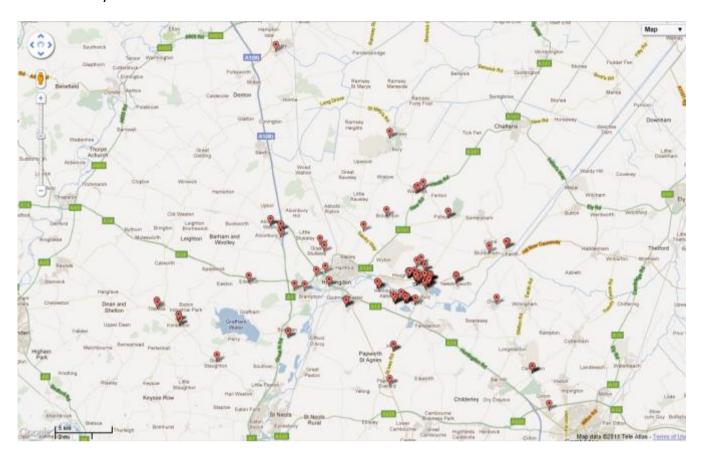
The following map shows the geographic spread of all playing members registered with St Ives Hockey Club



St Ives Hockey Club has teams representing them in the a variety of leagues. Details of leagues and previous years standings can be found at Reference



The following map shows the geographic spread of all Junior Section playing members registered with St Ives Hockey Club

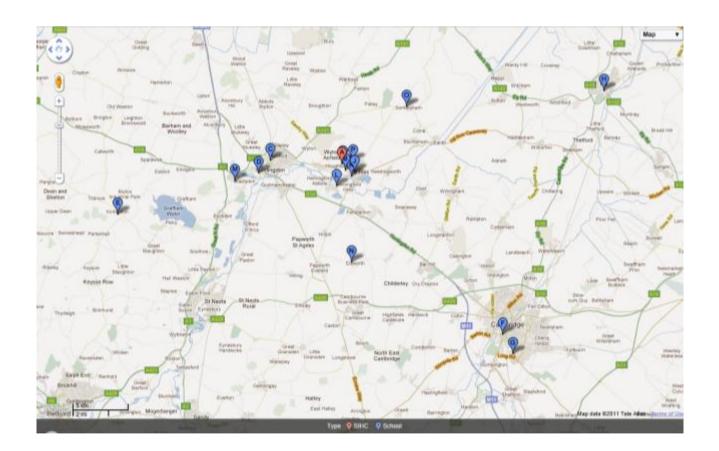




# Of the junior section, the following schools are represented :

	School	Distance from SIHC
Α	SIHC	
В	St Ivo	0.5 miles
C	St Peter's	5.6 miles
D	Hinchingbrooke	5.9 miles
E	Kimbolton	20.9 miles
F	Perse Girls	17.2 miles
G	Perse Boys	18.4 miles
Н	Kings School	18.7 miles
I	Thorndown	0.1 miles
J	Eastfield	1.1 miles
Κ	Westfield	1.3 miles
L	<b>Hemingford Grey</b>	3.8 miles
M	Brampton	8.7 miles
N	Elsworth	9.4 miles
0	Whitehall	1.3 miles
Р	Wheatfields	0.8 miles



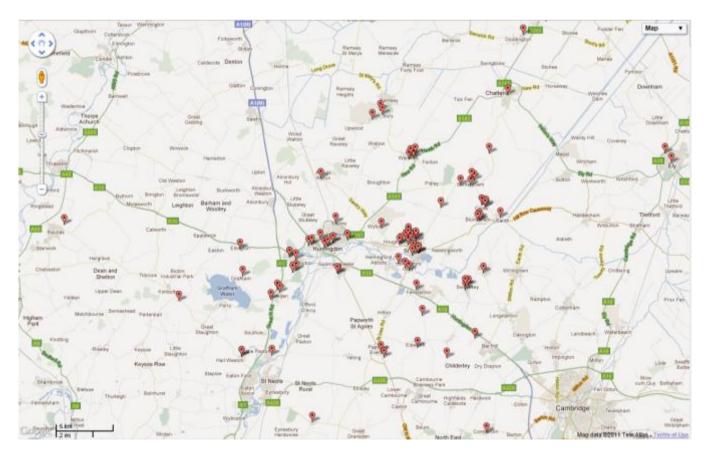




The following map shows the geographic spread of all Ladies Section playing members registered with St Ives Hockey Club



The following map shows the geographic spread of all Men's Section playing members registered with St Ives Hockey Club





# **Subscriptions and Match Fees**

Subscriptions and Fees are set at the Annual General Meeting. Fees for the upcoming season can be found at Reference D.

# **Training/Fixtures**

St Ives Hockey Club training and fixture schedule is as follows:

Day	Team	Venue	Time
Monday	Junior Section	One Leisure St Ives Outdoor Complex	18:00 - 20:00
	Senior Men's		20:00 - 21:30
	Senior Ladies		
Tuesday			
Wednesday	Men's 1 <sup>st</sup> Team Men's 2 <sup>nd</sup> Team Ladies 1 <sup>st</sup> Team Ladies 2 <sup>nd</sup> Team	One Leisure St Ives Outdoor Complex	19:00 – 21:00
Thursday			
Friday			
Saturday	League Fixtures	Home Fixtures One Leisure St Ives Outdoor Complex Away Fixtures Various	
Sunday	Mixed	Home Fixtures One Leisure St Ives Outdoor Complex Away Fixtures Various	

Training is coordinated by a head coach who liaises with Section representatives and Team Captains to ensure that any identified areas for



### **Coaching Strategy**

The Aspiration of the Club is to implement a training programme that covers the whole club to ensure continuity of progression from junior to senior level. In developing a Coaching Development Strategy for St Ives Hockey Club the aim is to demonstrate a link to overall strategic aims stated in this document

#### **Aims**

The aims of St Ives Hockey Club are to:

- 1. Increase the number of active, appropriately qualified and skilled coaches to deliver quality coaching sessions,
- 2. Deliver an appropriate number of coaching hours in the player and coach pathways to ensure continuity of development across the club,
- 3. Increase participation, retention and standards across the player and coach pathway,
- 4. Provide a pathway to enable talented players to excel

#### **Benefits**

Specific benefits throughout the club with a robust but flexible coaching strategy can be broken down into two areas; players benefits and coaches benefits.

#### **Players**

- 1. Support from better quality coaching and better informed coaches will improve personal and team performances,
- 2. Retention of players as satisfaction will hopefully be increased by an improvement in coaching, and
- 3. Talent identification will be enhanced through implementation of a Lead Coach, coaching meetings and a structured communication pathway providing more opportunity for players to reach their potential

#### **Coaches**

- 1. Coaches more likely to feel sense of direction and achievement through structured communication with Team Captains providing specific coaching requirements,
- 2. Coaches may be more likely to achieve their potential through Club support and correct structured utilisation,
- 3. Access to appropriate CPD (continuing professional development) with Club support, and
- 4. Access to the technical and tactical resources through Club support

A list of coaches can be found at Reference E.



## **Development Plan Summary**

Annually, at the final Senior Management Meeting held before the Annual General Meeting the Committee will review Development Plan achievements over the previous year and produce a summary point brief for Club members to be delivered at the AGM by the Chairman. The committee will also identify Aims and Objectives for the upcoming year; these will reflect achievements from the previous year and be decided upon in conjunction with the overall club Long Term Plan. These Aims and Objectives will also be presented to the membership at the AGM.

The Current Development Plan Summary can be found at Reference F.



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
1.0 Deve	loping the Playing	Programme						
1.1	Junior Section	Local Festivals and Tournaments	Sept 12 onwards	Junior Coordinator Junior Coaches	Cost of entering tournaments, cost of coaches.	Promote to current junior members and parents through junior newsletter. Promote on website.	Number of participants. Success rates	April 2013 (end of 12- 13 season)
1.2	Transition Sessions	Develop extension sessions to integrate juniors to seniors. Talent Identification	Sept 12 onwards	Junior Coaches Transition Coaches	Research pitch time, Identify pitch cost Research coach availability Identify Coach coasts	Promote to current junior members and parents through junior newsletter. Promote on website.	Number of participants. Fast tracking of talented players	April 2013 (end of 12- 13 season)
1.3	Adult Playing Sections – Ladies General	Enter Women's Leagues	Ongoing Jul	Fixtures Secretary Treasurer Ladies Section Representative	Raise funds through membership Pay entry fees Book pitches	Notify all club of aims at AGM and then throughout the season through newsletters and website	Minimum 3 teams entered and sustained within leagues	Monthly management meetings AGM
1.4		Ladies 1 <sup>st</sup> XI – remain established in current league, attract new players and retain current squad	12-13 Season Ongoing	Ladies Coaching Team, Ladies 1s Captain and Ladies Section Representative	Raise funds through membership Pay entry fees Book pitches	Notify all club of aims at AGM and then throughout the season through newsletters and website	End of season league table	Monthly management meetings AGM
1.5		Ladies 2 <sup>nd</sup> XI – remain established in current league, attract new players and retain current squad	12-13 Season Ongoing	Ladies Coaching Team, Ladies 1s Captain and Ladies Section Representative	Raise funds through membership Pay entry fees Book pitches	Notify all club of aims at AGM and then throughout the season through newsletters and website	End of season league table	Monthly management meetings AGM



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
1.6		Ladies 3 <sup>rd</sup> XI –Ladies 2 <sup>nd</sup> XI – remain established in current league, attract new players and retain current squad	12-13 Season Ongoing	Ladies Coaching Team, Ladies 1s Captain and Ladies Section Representative	Raise funds through membership Pay entry fees Book pitches	Notify all club of aims at AGM and then throughout the season through newsletters and website	End of season league table	Monthly management meetings AGM
1.7	Adult Playing Sections – Men's General	Enter Men's Leagues	Jul 12 Ongoing	Fixtures Secretary Treasurer Men's Section Representative	Raise funds through membership Pay entry fees Book pitches	Notify all club of aims at AGM and then throughout the season through newsletters and website	Minimum 5 teams entered and sustained within leagues	Monthly management meetings AGM
1.7		Men's 1 <sup>st</sup> XI 2012/13 aim to achieve promotion. 2013/14 aim to finish mid table. 2013/14 aim to finish top 5, 2014/15 push for promotion.	12-13 Season Ongoing	Men's Coaching Team, Men's 1s Captain and Men's Section Representative	Raise funds through membership Pay entry fees Book pitches	Notify all club of aims at AGM and then throughout the season through newsletters and website	End of season league table	Monthly management meetings AGM
1.8		Men's 2 <sup>nd</sup> XI 2012/13 aim for promotion. 2013/14 aim to finish mid table. 2014/15 aim for promotion.	12-13 Season Ongoing	Men's Coaching Team, Men's 1s Captain and Men's Section Representative	Raise funds through membership Pay entry fees Book pitches	Notify all club of aims at AGM and then throughout the season through newsletters and website	End of season league table	Monthly management meetings AGM
1.9		Men's 3 <sup>rd</sup> XI 2012/13 aim for promotion. 2013/14 finish in top half of the table. 2014/15 aim for promotion.	12-13 Season Ongoing	Men's Coaching Team, Men's 1s Captain and Men's Section Representative	Raise funds through membership Pay entry fees Book pitches	Notify all club of aims at AGM and then throughout the season through newsletters and website	End of season league table	Monthly management meetings AGM
1.10		Men's 4 <sup>th</sup> XI 2011/12 aim to finish top 5. Maintain team as a place to introduce juniors and new players into.	12-13 Season Ongoing	Men's Coaching Team, Men's 1s Captain and Men's Section Representative	Raise funds through membership Pay entry fees Book pitches	Notify all club of aims at AGM and then throughout the season through newsletters and website	End of season league table	Monthly management meetings AGM



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
1.11		Men's 5 <sup>th</sup> XI. 2011/12 aim to finish top 5	12-13 Season Ongoing	Men's Coaching Team, Men's 1s Captain and Men's Section Representative	Raise funds through membership Pay entry fees Book pitches	Notify all club of aims at AGM and then throughout the season through newsletters and website	End of season league table	Monthly management meetings AGM
1.12	Transition Training	Recruit Coaches	Sept 12 Ongoing	Club Coach Committee	Identify cost of coaching Book pitches Raise funds through membership	Notify all club of aims at AGM and then throughout the season through newsletters and website	Appointment of transition of coaches. Development of junior members. Identification of talented players	Monthly management meetings AGM
1.13	Ladies Training	Recruit Ladies 1 <sup>st</sup> X1 Coach	Sept 12	Club Coach, Ladies Section Representative, Committee	Identify cost of coaching Book pitches Raise funds through membership	Notify club of plans at AGM, advertise throughout club and on EHB website.	Lead Coach identified for start in Sept.	Monthly management meetings
1.14		Recruit a coach for the Ladies 3s/4s/5s from current bank of coaches. Develop Coaching Plan to achieve 1.3 – 1.6	Sept 12	Club Coach, Ladies Section Representative, Committee Club Welfare Officer	Identify cost of coaching Book pitches Raise funds through membership	Interview potential candidates at level 2. Draw up contracts Ensure documentation complete	Ladies 1 <sup>st</sup> Team coach appointed	Sep 12 Monthly management meetings
1.15	Men's Training	Recruit coaches to support Men's coach at training. Develop Coaching Plan to achieve 1.3 – 1.6	Sept 12	Club Coach Men's Section Representative Committee	Identify cost of coaching Book pitches Raise funds through membership	Notify club of plans at AGM, advertise throughout club.	Coaches identified for start in Sept.	Sep 12 Monthly management meetings
1.16		Recruit Men's 1 <sup>st</sup> X1 Coach	Jul 12	Committee 1st X1 Manager 1st X1 Team Captain Men's Section Representative	Identify cost of coaching Book pitches Raise funds through membership	Advertise throughout club and on EHB website	Men's 1 <sup>st</sup> Team coach appointed	Complete Monthly management meetings



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
1.17	Recruitment	Back to Hockey	Jul 12 Annually	Club Coach Committee	Organise and deliver Back to Hockey sessions	Advertise through Living Sport, HDC, Club website	Increase in membership	Sept 12 Annually
1.18	Tournaments	Junior Triangular Tournaments	Apr13	Junior Section Representative Coach	Identify cost of running tournament	Advertise through Club and County websites	Tournament delivered in Apr13 and annually thereafter	Dec 12 Apr 13 AGM
2.0 Deve	loping People/Vo							
2.1	Knowing your community	Research Community – Identify any "Tim" Sporty Male Professional or "Mary" Sporty Female Professional, buying a house and settling in the area.	Sept 12	Committee	Identify cost of raising profile of club through use of local media	Website, Posters, Local newspaper. High profile fund raising events	Increase membership of both playing and non- playing members	Sept 12
2.2		Develop Club School Link Development Plan document for schools work	Sept 13	Committee Junior Section Representative	Identify cost of running club led school events	Discuss at AGM invite schools into discussions. "Coach in Schools"	Increase number of juniors	April 2014
2.5		Develop transition Sessions	2012/2013 Ongoing	Committee, Head Coach, School Liaison	Identify cost of coaching Book pitches Raise funds through membership	Notify junior members of aims at AGM and then throughout the season through newsletters and website. Inform schools of sessions	Increase in skill level of junior members progressing into senior squads Identification of talented players	Monthly management meetings AGM
2.6	Players	Regular Selection Meetings	Sept 12 Ongoing	Section Representatives Team Captains Fixtures Secretary	Ensure suitable venue available for selection Adherence to club selection policy	Ensure notification through website	Player retention	Weekly selection meetings Bi-annually AGM
2.7		Develop Player feedback on selection policy	Sept 12	Players Team Captains	Identify player satisfaction	Verbal feedback through team captains to selection committee	Player retention	Weekly selection meetings Bi-annually AGM



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
2.8		Player Recruitment	Sept 12 Ongoing	Section Representatives Club Coach Coaches	Identify means to promote club and attract new players. Identify any cost of advertising	Develop Club Website. Promote club through website and local media articles	Increase membership club playing members	Sept 12 Jan 13 Apr 13
2.9		Mentoring	Sept 12	Club Coach Men's 1 <sup>st</sup> Team Coach Transition Coaches		Assess progression of talented players and identify suitable mentors and mentoring paths	Increase in higher quality players	Monthly management meetings
2.10		Create plan to target age groups that we have low numbers in.	End of 2012/13 Season	Club Coach Section Representatives Committee Web master	Identify means of targeting particular groups	Promote plan to club to engage help Use of trend platforms to target particular groups	Increase in targeted groups	Monthly management meetings AGM
2.11	Coaches	Create a plan for coach development over the next 2 years	Sept 12 Ongoing	Committee, Club Coach, Team Captains, Coaches	Subsidise cost of courses to support coaches Identify ways to increase revenue	Ensure plan is circulated to all coaches involved	Plan developed and circulated to club members	Monthly management meetings
2.12		Create season plan for which coaches are coaching which teams	Sept 12 Ongoing	Club Coach Team Captains	Subsidise cost of courses to support coaches Identify ways to increase revenue	Circulate plan to all coaches and helps and then to all players via newsletter and website	Team and individual improvement	Jan 13 Apr 13
2.13		Set up a mentoring scheme for coaches to develop with the help of more experienced coaches, either from within the club or outside	Ongoing	Head Coach	Subsidise cost of courses to support coaches Identify ways to increase revenue	Ensure scheme is promoted throughout the club	Increase in number and quality of coaches within the club	AGM
2.14		Notify coaches of workshops that are available to them from SCUK and other associations	Ongoing	Club Secretary, Head Coach	Subsidise cost of courses to support coaches Identify ways to increase revenue	Ensure scheme is promoted throughout the club	Improvement of standard of umpires	AGM



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
2.15	Umpires	Run Level 1 Umpire course annually	2012 - 2015	Umpire Co- ordinator, Treasurer Committee Section Representatives	Liaise with EHB, CHUA regarding courses. Identify incentives for attendance (reduced fees/subs)	Recruit volunteers to support club. Use club website to promote courses	Increase in number of qualified coaches	AGM
2.16		Run Young Umpire course annually	2012 - 2015	Umpire Co- ordinator, Treasurer Committee Junior Section Representatives	Liaise with EHB, CHUA regarding courses	Recruit volunteers to support club. Use club website to promote courses Canvass parents/guardians for support	Increase in number of qualified coaches	AGM
2.17		Support umpires from within club to take part in county or regional leagues or appointments	2012 - 2015	Umpire Liaison Officer	Liaise CHUA regarding external requirements at tournaments	Promote opportunities to specific appropriate Individuals	More club umpires used around the county	AGM
2.18		Review the skills that people submit on their membership forms and target them for relevant roles or projects	Ongoing	Admin Officer Umpire Liaison Officer	Identify skills gap		Increase of utilisation and recertification of current members	Annually

3.0 Polic	y Development							
3.1	Legal	Renew club insurance policy on an annual basis after reviewing the suitability of the policy	Ongoing Check policy renewal date	Treasurer Secretary Club Coach Club Welfare Officer	Identify cost of renewals	Check on individual insurances Completion of registration forms	Insurance certificates received Database maintained	Annually



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
3.2		Inform players, club coaches and umpires that they should have their own personal insurance and what it needs to cover	Annually	Treasurer Admin Officer		Email to go out to all coaches and umpires	Insurance certificates presented Database maintained	Annually
3.3	Admin	Policy Review (Equality Policy, Safeguarding & Protecting Policy, 'Respect' Code of Ethics & Behaviour, CRB Policy).	Annually	Committee Admin Officer	Any new EHB policies or EHA Hockey policies to be reviewed and implemented as requested and adopted by the committee.	Policies to be circulated to all relevant members and posted on the website so accessible	Documents accessible to all via website and noticeboards where required	Annually or when changes made
3.4		Club Affiliations and competition entry fees	Annually in August	Treasurer Secretary	Ensure financial plan is in place for all financing. Adjust subscriptions accordingly	Ensure members are aware of payment deadlines. Information disseminated via club website	All subscriptions paid Club affiliation received Financial plan achieved	Monthly management meetings AGM
3.5		Press Report	Weekly	Team Captains Press Officer Web master	Liaise with local media	Match reports submitted by captains	Articles on website and in local papers	Monthly management meetings
3.6		News letters	3 Monthly	Chairman Committee		Inform club members of club activities, financial statement Upcoming events	Rise in membership awareness	3 Monthly AGM
3.7	Equality	Audit of which coaches need to attend the Equity in Your Coaching workshop and plan who will attend and when and where	Annually	Club Coach Club Welfare Officer Committee	Identify cost of workshop per coach. Adjust financial development plan accordingly	Maintain database of run out dates. Develop communication routes to notify volunteers of refresher/renewal requirements	Audit completed and coaches booked onto workshop where required	Annually or when changes made



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
3.8	Welfare	Audit which volunteers need Safeguarding Training and whether they need to attend the full 3 hour SCUK workshop (welfare officer, qualified coaches) or they need to complete the online certificate (unqualified coaches, helpers)	Annually	Club Welfare Officer Admin Officer Club Coach Umpire Liaison Officer	Liaise with EHB, Living Sport and any other supporting organisation on availability of courses	Training opportunities promoted to all involved and those that are due to attend training approached specifically	All volunteers appropriately trained	Annually or when changes made
3.9		Remind club of who the Welfare Officer is and how to get in touch with them	Annually	Committee Web master		Ensure current policies are available on the Club website,	Qualified Club Welfare Officer always in place	AGM
3.10	CRB	Review CRB Policy and update if necessary (who gets checked, when and how we deal with new volunteers)	Annually	Club Welfare Officer	Identify cost of maintenance of certification Ensure financial plan reflects requirement		Copies of CRB numbers held on database	Annually or when changes made
3.11	Health and Safety	Health and Safety Policy	Annually	Chairman Committee Admin Officer	Identify any insurance implications	Access of Club Health and Safety policy through website	Policy on website	Annually or when changes made
3.12		Review and update Club Emergency Procedures and circulate to all membership	Annually	Chairman Admin Officer		Send new updated procedures out to all membership and volunteers	Emergency contact details on website	Annually or when changes made
3.13		Audit current First Aiders within the club and find out who needs to renew their qualification and when. Update records accordingly and ensure that each team has a first aider (junior and senior)	Annually	Committee Club Health and Safety Adviser	Identify cost of re certification of first aiders Ensure financial plan reflects requirement	Promote courses to all of membership through newsletters, emails and website	Plan in place for training of First Aiders	Annually or when changes made



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
3.14		Club to carry out Risk Assessment on pitch once a month	Ongoing	Committee, Facilities Manager		Risk assessment archived by committee	Risk Assessment presented to committee at monthly meeting Risk Assessments available on website	Monthly management meetings
4.0 Facili	ity & Equipment De	evelopment						
4.1	Coaching and Playing Kit	Audit all equipment and decide if anymore kit needs to be bought	Six Monthly	Kit Officer	Cost of any new kit required	Audit complete and presented to committee with request for any new kit		Annually before AGM
4.2	Service Level Agreement	Develop formal SLA with HDC	Dec 12 Ongoing	Committee Chairman Secretary	Develop plan based on current relationship with HDC to improve club and council profiles	Advertise relationship on website.	Improved working relationship	Annually AGM
4.3	Communications	Consultation Link	Nov 12 Ongoing	Committee Chairman	Develop robust communications link with HDC in respect of facility improvements and maintenance			Annually
5.0 Finar	nce Development							
5.1	Subscriptions and Match fees		Annually	Committee	Identify coast of kit replacement, entry fees, coaches fees and facility hire	Inform all members via Website, newsletters, emails	Financial plan met, Club running on a sound financial basis	Monthly management meetings AGM
5.2	Fundraising & Sponsorship	Promote fundraising opportunities	Sept 12 Ongoing	Committee, Section Reps	Reinstate Club Lottery Obtain lottery licence from HDC	Promote lottery via website and emails to all club members over age of 16	Funding targets met	Monthly management meetings AGM



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
5.3		Develop Sponsorship Packages	Apr 13 Ongoing	Committee	Identify potential club sponsors Offer website promotion Offer club day involvement	Investigate links with local businesses Investigate promotion opportunities		Annually
6.0 Deve	loping the Club PR							
6.1	Website	Website Development	Sept 12 Jan 13 Apr 13	Webmaster Committee	Develop Club website to become more professional Identify costs associated with development	Inform club members of website changes seek feedback on content Launch new website prior to end of 2012/13 season	New website attractive to new players and potential sponsors	Sept 12 Jan 13 Apr 13 Annually AGM
6.2	Players	Communicate Selection Policy to all players	Ongoing	Committee, Selection Committee Webmaster	Improve communication within club and intra-team	Policy to be displayed on website	Members understanding of Club aims and objectives	Bi-annually AGM
6.2		Communicate Junior Developmental Selection Policy to all junior members and parents/guardians	Ongoing	Committee, Junior Section Rep Webmaster		Policy to be displayed on website, emailed to players		Monthly
6.3	Parents	Start of season email to parents with updates, then newsletters throughout season, add everything to website	Annually	Committee Junior Section Representative			Newsletters and update emails being sent out regularly	Monthly
6.4	Members	Ensure website is kept up to date with contact details, events, results	Apr 13 Ongoing	Website Managers	Develop Club website to become more professional Identify costs associated with development	Reminder sent to all members what the website address is and what is on there	Website is up to date and members are aware of this	Weekly
7.0 Deve	loping the Social As	spect						



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
7.1	Building a Family Environment	Run the Club Day in September, annually to encourage all members of the family to come down and have fun, play some hockey, play some other games, and socialise over a BBQ	Annually	Committee	Identify costings Ensure appropriate certification, ensure income over expenditure balance Appropriate line entry in financial plan	Flyers to go out to members, post on website and email in newsletter, also mention at AGM	Fun day takes place and are well attended	Annually
7.2		Summer Hockey Evenings in June/July for six weeks, players who haven't played much/at all can come along and have a go.	Annually	Committee	Cost of pitch hire to be covered by pay to play charge	Advertise via club website, local media	Well attended sessions	Annually
7.3	Social Activities	Increase number of social events covering whole of club membership	Ongoing	Committee, Social Secretary	Identify costs of events Identify suitable venues	Advertise via club website, local media	Increase of revenue through fund raising events	Annually
7.4		End of Season Function	Annually	Social Secretary	Continued use of single venue Identify costs Appropriate line entry in financial plan	Advertise via club website Invite club sponsors	Raise of club profile Article in local media	Annually
8.0 Deve	loping Links							
8.1	Sporting Links	Make contact with Regional Hockey and Sports organisations	Ongoing	Committee Admin Officer	Develop PR links through Sporting Organisations such as EHB, CHA, Livingsport	Advertise links via website	Raised Club profile	April 2013
8.2	FE and HE Links	Forge links with local Schools	Summer 14	Committee, Head Coach, Section Reps	Investigate potential for tournament led by Club for local schools	Advertise via club website, local media, schools website	Delivery of annual tournament	Jun 13



No	Heading	Topic	When	Who	Business Plan	Marketing Plan	Achievement Indicator	Review Date
8.3	Community Links	Develop Links with local Military Establishments	2012/2015	Committee, 1 <sup>st</sup> Team Manager Communications Officer	Relocation of Military Units to RAF Wyton will extend opportunity to expand SIHC playing membership Develop playing links such as friendlies/tournaments	Include news articles into military publications	Increase of military members	April 2012
8.4	Commercial Links	Club Sponsorship	2014/2017	Committee, Secretary Treasurer Communications Officer	Investigate potential for organisation and delivery of hockey related team building packages for local companies	TBC	Club sponsorship	Apr 13 Jul 13

